

Campus Village Network Documentation Releasing an IP address

In some cases when a computer is moved from one network to another, it does not automatically pick up on the configuration of the new network. When this is the case, it is often necessary to manually release the old IP information from the computer. Follow the instructions for your version of windows below.

Windows NT/2000/XP

Click on Start, Run, type CMD in the space provided, and then press the Enter key. In the new window enter the command `ipconfig /release`

You will receive a message about the outcome of the command. If successful reboot the computer, and check to see if you now have the proper IP information. For information about the commands to check your IP information, please use the document for determining your MAC address that is listed at the configuration web site for your location. If you receive IP information that does not match the Configuration Suggestions document, please contact the office immediately. Incorrect IP information can be the result of an unauthorized device being used on the network.

Windows 95/98/ME

Click on Start, Run, type WINIPCFG in the space provided, and then press the Enter key. In the new window select your network card from the top drop down menu. Press the Release All button, and your numbers should all change to 0s

If successful reboot the computer, and check to see if you now have the proper IP information as listed in the Configuration Suggestions document that is posted at the internet configuration/registration web site for your location. For information about the commands to check your IP information, please use the document for determining your MAC address that is listed at the same web site. If you receive IP information that does not match the Configuration Suggestions document, please contact the office immediately. Incorrect IP information can be the result of an unauthorized device being used on the network.